

RETURN FORM

Refunds and exchanges are accepted within 14 days from the date of purchase.

Before you proceed to any return, please e-mail us at info@irmelia.com

Order Number: _____

Full Name: _____

Order Date: _____

E-mail Address: _____

Phone Number: _____

Reason for Your Return:

- Not what I expected
 - The item is too large
 - The item is too small
 - The item is faulty
 - I changed my mind
 - Other
-

Please fill out your Bank Account Details:

Bank: _____

Bank Account (IBAN): _____

Beneficiary Name*: _____

**1st Bank account holder must be the customer in whose name the order was carried out*

1. To make refunds and exchanges you need to ship the piece or pieces with the
 - ✓ original receipt
 - ✓ return form

The product or products should be in excellent condition, not used, worn, or in any other condition other than the original one, and the product tag should not have been removed.

2. Seasonal products cannot be returned.
3. Changes and returns to special orders, rings and earrings are not permitted as sales of these products are final.

For further details you can visit our Return Policy.

Signature

Date: _____